

SCOOZY®



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USER MANUAL SCOOZY C SERIE ENGLISH

Thank you for choosing Scoozy! With Scoozy you can get everything out of life and go on an adventure. You are in control and will discover ultimate freedom. There is nothing between you and the world.

With the information in this user manual you can use and maintain Scoozy safely. Please read the entire user manual carefully before using Scoozy.

A handwritten signature in black ink, appearing to read 'Job van de Kieft', with a large, stylized initial 'J'.

Kind regards,
Job van de Kieft CEO

If you are visually impaired and would like to receive this information in another way, please contact Scoozy at: www.en.scoozy.nl/contact.

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1 SAFETY REGULATIONS

As a user of Scoozy, you are always responsible for complying with the locally applicable safety regulations and guidelines. It is important to first gain driving experience under the guidance of an experienced instructor. Ask your Scoozy dealer for help.

Scoozy accepts no liability for damage or injury caused by negligence or failure to comply with safety regulations.

You can find up-to-date notifications regarding product safety or possible recall actions on our website: www.en.scoozy.nl

INTENDED USE

Scoozy can be used as an EN12184: Type C scooter. This means that Scoozy can mainly drive outdoors, on paved and unpaved roads and trails. If in doubt, please refer to this manual again.

SCOOZY IS DEVELOPED FOR:

The transportation of one person weighing up to 150 kg with a maximum of 30 kg luggage;

- Use on sidewalks, pavements, bike paths, forest paths and roads (if allowed by local traffic laws);
- Indoor and outdoor use

DRIVER

- The person on Scoozy is the driver.
- Scoozy may only be operated by the driver.
- If you are under the influence of substances that can affect your ability to drive (such as drugs, alcohol or medication), do not drive Scoozy.
- If you have insufficient eyesight, do not drive Scoozy.
- In the Netherlands it is mandatory to insure your Scoozy at least for third party liability.

OPERATING CONDITIONS

Operating temperature between	-25°C*	and	+50 °C
Relative humidity between	0%	and	98%
Storage environment temperature from	-40°C**	tot	+65 °C

* Limited functionality under 0 °C (see 4)

** For information about storage, see 3.7.

SCOOZY IS NOT DEVELOPED FOR:

- Scoozy was not developed for off-road use, but for all-road use. This means for paved and unpaved trails and not for surfaces such as beaches, riverbeds, mud, snow, rocks, gravel and other rough terrains.
- Use as a seat for transportation in a motorized vehicle;
- Use by children under 16 years of age;
- Pulling loads (such as trailers);
- Transporting more than one person;
- Operating conditions other than stated above.



MAKE SURE FINGERS AND LIMBS DON'T GET TRAPPED

- While turning in the wheels;
- While closing the doors;
- During steering and manoeuvring;
- If you have reduced control of your arms or legs.



1.1 SAFETY ADVICE

GENERAL

- Never change the construction of Scoozy.
 - Never modify the electrical system of Scoozy.
 - Only use the luggage rack for transporting items.
 - Use only original Scoozy parts and accessories.
 - Using Scoozy to tow loads is at your own risk.
 - Keep the protruding fixed or loose parts of, in and on Scoozy in mind. These can cause damage to the surroundings and Scoozy.
 - Avoid physical contact with the motors of Scoozy. The motors are constantly moving during use and can reach high temperatures. After use, the motor cools down slowly. Physical contact can cause burns.
 - Stay away from open flames with Scoozy.
-
- Scoozy has fully programmable electronic steering. Changing this programming affects driving behaviour (see 3.3).
 - Never cover or remove the safety instructions and stickers.
 - Always leave Scoozy switched off and locked. This reduces the risk of unwanted use and/or theft.
 - When storing your Scoozy, place a chain lock through one of the wheels for extra safety.
 - Obey the applicable traffic rules.
 - Make sure that you are always noticed by other road users. As a Scoozy user, you are vulnerable in traffic.
 - Avoid remote routes. Have help available in case of an emergency.
 - Shopping gates can be activated by Scoozy.

USE

- The technical specifications must never be changed.
- Do not put Scoozy in direct sunlight: the upholstery can become hot, possibly causing burning or sensitization of the skin.
- Do not let Scoozy come into contact with sea water; the salt in seawater affects the components of Scoozy.
- Always clean Scoozy carefully after riding on unpaved trails according to the instructions in chapter 5; sand can lead to unnecessarily rapid wear on moving parts.
- Scoozy is not made for driving in loose sand (e.g. the beach), not even the 4WD version.

A number of technical precautions have been taken to ensure your safety even more:

- The immobilizer is active when the battery charger is connected.
- When cornering, the steering angle is automatically limited depending on your speed.
- The freewheel is limited when Scoozy is unlocked. Downhill, Scoozy will be limited after reaching 2 km/h.
- The display warns you when the range is too low (number of kilometres to drive).
- The display provides you with information to correct any faults.
- When an electronic fault is detected, Scoozy will come to a controlled stop.
- Scoozy has an emergency stop on the control panel to bring it to a fast stop in case of an emergency.
- Parts in which body parts can get trapped, are shielded.
- A lap belt is provided to fix your posture and should always be worn while driving.

DRIVING WITH SCOOZY

- Drive carefully on roads that are slippery due to rain, ice or snow.
- Make sure that no items of clothing hang loose. These can get in between the wheels and thus lead to various problems.
- Do not hang anything on the armrests.
- Do not let anyone stand on the front or back of Scoozy.
- Be vigilant against tipping over:
 - When driving up a slope;
 - When driving down obstacles.
- Scoozy steers with the front wheels. The faster Scoozy drives, the smaller the steering angle.
- Watch out for tight corners: the rear of Scoozy cuts corners.

SLOPES AND OTHER OBSTACLES

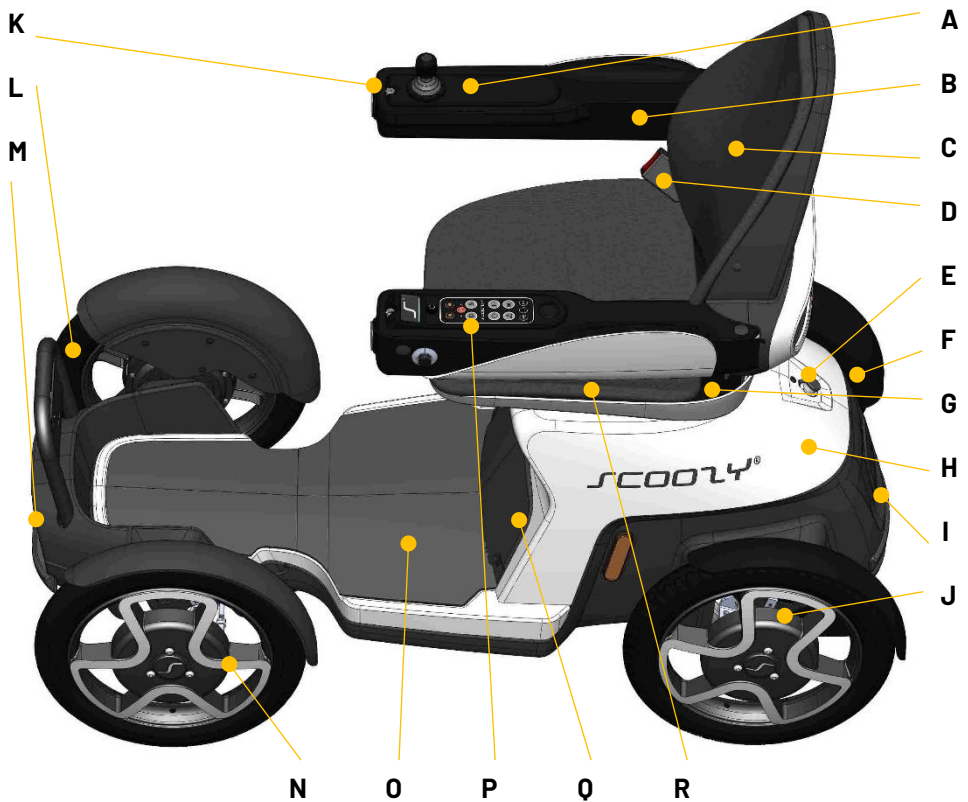
- Avoid slopes greater than 10° . Driving it (forwards or backwards) is dangerous. Scoozy itself indicates when you are driving on a slope of $>10^\circ$ and adjusts its behaviour accordingly.
 - Never use the freewheel on a slope!
 - Always drive straight up and down a pavement. Carefully accelerate and take a run-up of 50cm. It is better to drive up a pavement via a ramp.
 - Soft, slippery or uneven terrain increases the risk of dangerous situations.
 - Drive carefully along a (pavement) edge. Uneven ground increases the risk of tipping.
-
- The maximum (door) step height that you can drive up is 10 cm.
 - Avoid driving up slopes $<10^\circ$ for extended periods of time. This can cause excessive wear to the motor and electrical parts.
 - Your centre of gravity moves when you go up or down a slope. Be aware of this.
 - Turn carefully on a steep slope to avoid the risk of tipping.
 - Always drive slowly on steep slopes and pay extra attention.
 - Driving down a slope can drastically increase the vehicle's stopping distance



2 PRODUCT DESCRIPTION

1 SCOOZY

- | | |
|------------------------------------|---|
| A. Joystick control unit | J. Motor transaxle |
| B. Armrest | K. Daytime running lights & turn signal |
| C. Backrest | L. Front luggage rack |
| D. Belt receiver | M. Headlights (Outdoor only) |
| E. Connection for charger/software | N. Front wheel |
| F. Freewheel lever | O. Foot platform |
| G. Seat belt | P. Control element (HMI) |
| H. Battery cover | Q. Computer access hatch |
| I. License plate holder | R. Seat |



2 CONTROL UNIT

- A. Display
- B. Rear-view mirror
- C. On/off switch
- D. Direction indicator(s)
- E. Emergency stop
- F. D/S indication LED
- G. Speed
- H. Drive
- I. Lighting
- J. Horn
- K. Battery status
- L. Hazard lights
- M. SET
- N. Function
- O. MENU
- P. NFC Ignition switch



3 JOYSTICK CONTROL UNIT

- A. Joystick
 - Forward = Forward / Brake
 - Reverse = Brake / Reverse
 - Left = Turn left
 - Right = Turn right
- B. Armrest lock



2.1 FEATURES

Scoozy is equipped with the following:

- Semi-independent wheel suspension.
- Comfortable seat, with pre-shaped seat and backrest with removable seat cushions.
- Easy operation of doors and joystick.
- Display with speedometer, trip distance and total distance in kilometres.
- Accurate prediction of the number of kilometres still to be driven.
- Data connection for transferring technical data about Scoozy.
- Seat belt, can also be used as an anterior pelvic support

TECHNICAL LIFESPAN

Scoozy attributes a technical lifespan of 6 years to this product. This means that the product is repairable, safe and usable during this period. The aforementioned statement only applies when the product is used as intended by Scoozy and is CE marked as such, including any original accessories. In addition, the product must always be maintained according to the manufacturer's instructions.

DATA CONNECTION

Scoozy will send the following data to Scoozy B.V. or its partners:

- Location data per trip;
- Battery status per trip;
- ODO and TRIP data per trip;
- Error codes (when they occur).

This data can only be linked to a Scoozy ID and not to a user. Your dealer can switch off the connection for you.

2.2 STANDARDS

The product complies with the following standards:

- EN12184: 2014 Electric Powered Wheelchairs and Scooters, Class C.
- ISO7176-8 Requirements for impact, static and fatigue strength.
- ISO7176-14 Requirements and test methods for controller systems of electrically powered wheelchairs.
- ISO7176-21: 2009 Requirements and test methods for electromagnetic compatibility of electrically powered wheelchairs and motorized scooters.
- EN 1021-2 Requirements for resistance to combustion.

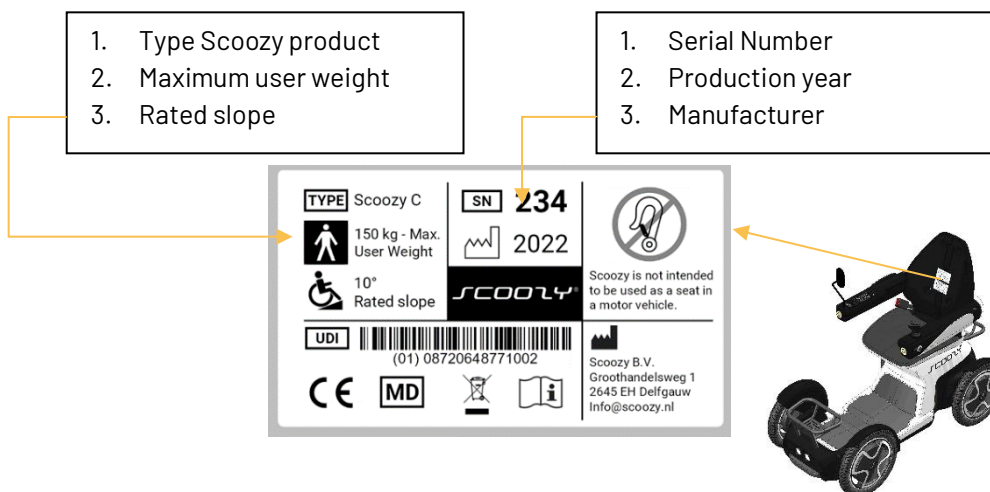
Scoozy is EMC (Electro Magnetic Compatibility) approved. Tests have shown that Scoozy is not sensitive or harmful to mobile communication equipment and electronically controlled equipment. Nevertheless, be careful when using Scoozy and mobile or electronic devices at the same time.

It is possible that other electrical appliances will be affected by Scoozy (think of shopping gates, electric entrance doors, etc.). Scoozy itself can also be affected by other electrical appliances (e.g. mobile telephones, high voltage pylons, etc.).

2.3 MARKING ON PRODUCT

CE MARKING

Located on the backrest under the back cushion. All product have a marking plate with the serial number and year of production. Please use this serial number when you contact your dealer or Scoozy for maintenance or when ordering parts.



FREEWHEEL INFORMATION

The sticker is located on the back of the right wheel arch. It contains warnings about the use of the freewheel.

If the indications on Scoozy are damaged or not present, please contact the supplier.



2.4 VERSIONS AND ACCESSORIES

VERSIONS

The differences between the versions in which Scoozy C is available are described in the table below:

Version	Range	Drive
Scoozy C	50 km	2WD
Scoozy C XTND	100 km	2WD

ACCESSORIES

The following accessories are available for Scoozy C:

- Mirror left and/or right (a)
- Seat rack (b), on which a rollator holder, cane holders and a bag can be attached.
- Cane holder left and/or right (c)
- Luggage rack in the front (d), where a bag can be attached.
- Bag (e), which can be attached to both the seat rack and the front luggage rack.
- Smartphone holder.

Scoozy has four mounting points (M8) on the armrests. These are suitable for mounting mirrors, phone holders and other small accessories. Behind the rear bumper there is an extra connection for accessories from third parties.

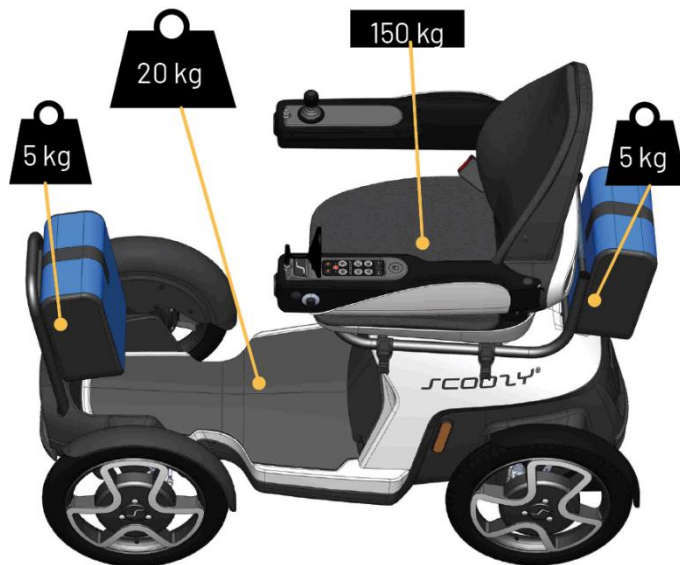
Consult your Scoozy dealer for advice on the versions and for the purchase and installation of the accessories.

For all current options and versions, download the latest brochure at:
<https://scoozy.nl/eigenschappen/>

2.5 WEIGHT AND LUGGAGE

Adhere to the following maximum carrying weights:

- Max. 5 kg luggage on the front luggage rack.
- Max. 20 kg luggage on the central footrest.
- Max. 5 kg luggage on seat rack.
- Max. 150 kg user weight on the seat.



WARNINGS

- Never carry more weight than indicated. This leads to very unsafe situations with serious injury or death as a result.
- Never place weight in locations other than indicated.

2.6 BEFORE USE

CHECK DELIVERY

Check whether Scoozy corresponds with the product description in chapter 2. If transport damage is noticed on delivery, this can be reported to the seller.

MAIN SWITCH

Scoozy is activated by pressing the On/Off switch (2C). The computer is always in sleep mode. The Scoozy computer is completely switched off upon delivery by interrupting the power supply with a connector in the High Power cable. When delivering Scoozy, the mechanic switches on Scoozy.

JOYSTICK USE

Scoozy is controlled by a joystick (1A). When grasping the joystick, it is important that the palm of the hand rests on the armrest next to the joystick. The joystick is controlled with a number of fingers. When the joystick is held from the top, the steering is less precise.



3 USE

HECK BEFORE USE

Check the following before driving:

- whether there are no defects such as damage, corrosion or other defects on parts;
- the tire pressure;
- whether the freewheel is off (see 3.5);
- whether the battery charger has been removed;
- the operation of the lighting;
- the battery status in the display;

TIRE PRESSURE

For safety reasons, make sure that the Scoozy tire pressure is correct. If the tire pressure is too low, road holding and range deteriorate.

We recommend using the following tire pressure:

- **2.5 bar** at a weight of up to 80 kg.
- **3.0 bar** at a weight from 80 kg.

INSTRUCTIONS FLAT TIRE

In case of a flat tire, the tire and/or inner tube must be replaced. This can be done by lifting the tire off the rim and replacing it, similar to a bicycle tire.

Scoozy recommends that you always carry an extra inner tube or full spare wheel. Scoozy recommends a subscription to roadside assistance (ANWB, ADAC, AA etc) to get help when you are on the road.



TIRE WARNINGS

- Scoozy tires must have sufficient pressure. Check this every ride.
- If the tire pressure is too low, you can drive less far.
- Excessive tire pressure makes driving uncomfortable and increases the risk of a flat tire.
- Check the tires regularly for wear and tear.

3.1 DRIVING WITH SCOOZY

INSTAPPEN / UITSTAPPEN

1. Press and hold the armrest button and move outward.
2. Step in or out.
3. Press and hold the door button and move it in until it is straight and the door open indicator on your screen is off.



ENTRY WARNINGS



- The wheels of Scoozy steer completely outwards to give you more space to step in the vehicle.
- Release the button when the door reaches the best position. The door will lock at any position between 0 and 80 degrees.

SWITCH ON WITH KEY

1. Activate Scoozy with the On/Off switch (2C).
2. Wait until the key icon appears on the screen with the text "scan key".
3. Place the NFC key on the logo (2P) and wait until the key icon disappears.
4. Close the doors, click the seat belt. The screen displays the battery status and Scoozy is in P mode.



- Multiple keys can be programmed on one Scoozy by your dealer.
- Product specialists have a special yellow key for changing settings.

RIJDEN

Scoozy has 2 speed settings: D and S.

Select a suitable speed setting for every situation:

- Speed setting D: Indoors, in stores, and on the pavement.
- Speed setting S: On roads and cycle paths.

The maximum speed in D is 6 km/h and in S 15 km/h. It is possible to adjust the maximum speed according to personal preference (see 3.3).

Select the desired setting using the D (2H) and S (2G) buttons. The LED Indicator (2F) will light up above the button of the chosen setting and a D or S will be displayed in the lower left corner of your screen.

In S, the lighting switches on automatically and the brake lights are activated.



DRIVING WARNINGS

Check and dose your speed with the joystick.

- The speed setting determines how fast you go when you move the joystick fully forward.
- With large bumps, you can move the joystick unintentionally and cause unwanted behaviour.
- Check that the road is clear before changing direction.
- Scoozy reverses slower than forward.
- Despite the small turning circle of Scoozy, turning in elevators or doors, for example, can be difficult. Make sure that the gear is always in D for short manoeuvres.

BRAKING WARNING

Scoozy has 4 ways of stopping:

1. Move the Joystick (3A) to the middle position;
This allows you to roll out gently to 0 km/h. You don't always get the minimum braking distance set in EN 12184.
2. Pull the joystick backwards;
As a result, Scoozy brakes proportionally to 100% braking power.
3. Press the Stop button (2E);
This button has a similar effect to the emergency stop.
4. Put Scoozy in standby with the On/Off switch (2C);
This causes Scoozy to brake mechanically to 0 km/h. Pay attention! The wheels can lock on wet or slippery surfaces

In the event of a major failure of the system, Scoozy will activate the mechanical fail-safe brake. This allows Scoozy to come to a safe stop in any situation.

A mechanical parking brake is available as an option. The brake only works on the left rear wheel and may only be used as an auxiliary, emergency or parking brake.

The brake is standard in Germany.

1. Apply the parking brake by pressing the lever closed.
2. Release the parking brake by pressing the red button while releasing the black lever.

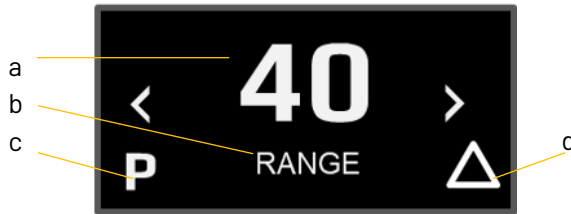


BRAKING WARNING

- The brake of Scoozy can be very powerful!
- With full braking force and poor road surface traction, the wheels of Scoozy can lock. This can lead to reduced control of the vehicle. Always measure your braking force in proportion to your speed, weight and the slope you are going up or down.
- Always hold the joystick with your hand while braking, so you can continue to steer at all times.

3.2 USER MENU

1. The (home) screen in the operator panel displays the following information:
 - The distance to be travelled or the range in kilometers; (a);
 - Speed setting (b);
 - The name of the current screen (c);
 - Eventual icons for the lighting / blinkers / error messages;



2. Press MENU (2D).

Each time you press you will get the following screen:

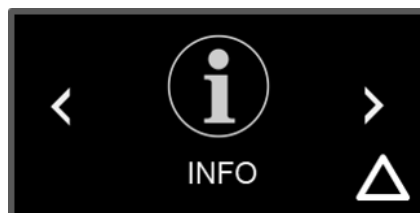
- The speed in km/h;
- The travelled distance in km;
- The time and date;
- The information menu;
- The settings menu.

To change settings press SET (2M);



3. Push 'stop' (2F).

The screen returns to the home screen with battery status.



3.3 CHANGING SETTINGS

Scoozy can be controlled on 3 skill levels. By default, Scoozy is at level 1 and you can adjust this level at the settings. A technician has even more setting options.

The level can be changed at the control unit. Put Scoozy in P, go to menu > settings and change the level you are driving.

Level	1	2	3	4*	Unit
Naam	Start	Normal	Advanced	Expert	km/h
Speed D					
Min. adjustable	3	3	3	3	km/h
Standard	4	7	7	7	km/h
Max. adjustable	6	7	7	7	km/h
Speed S					
Min. adjustable	6	10	10	10	km/h
Standard	10	13	15	18**	km/h
Max. adjustable	10	13	15	18**	km/h
Speed R	4	4	4	4	km/h
Not available in		F	F UK	F UK DE	country

* Only available with double battery pack.

** When the batteries are <50% full, the maximum speed will slowly decrease to 15 km/h due to the reduced battery voltage.

This diagram can change after software updates. Consult the latest version of the manual at www.en.scoozy.nl



SETTINGS WARNINGS

- Do not change the settings unless you have mastered driving with Scoozy.
- Make sure your eyesight and responsiveness are sufficient to operate Scoozy safely.

3.4 JOYSTICK CONTROLS

DRIVING FORWARDS

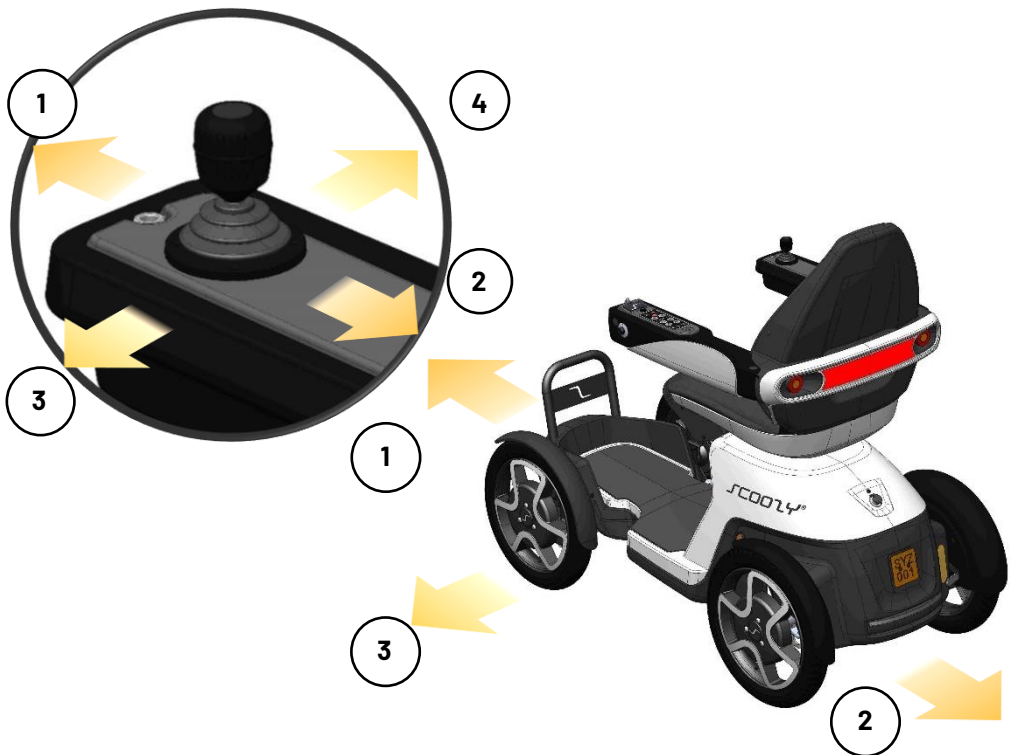
1. Move the joystick (1A) forward (1) and Scoozy will move forward to drive. Moving the joystick further forward means driving faster.

DRIVING IN REVERSE

1. Move the joystick (1A) backwards (2) and Scoozy will drive in reverse. Moving the joystick further back means reversing faster.
- When Scoozy moves forward and the joystick is pulled back, Scoozy will first slow down to 0 km/h and then reverse.

LEFT / RIGHT

2. Move the joystick (1A) to the left/right (3/4) and the front wheels of Scoozy will steer to the left/right.
3. Move the joystick forward or back to start driving in this direction.



3.5 FREEWHEEL

ENABLING AND DISABLING FREEWHEEL

1. Click the lever on the right rear wheel up to engage the freewheel.
2. Push the lever down again to disengage the freewheel.

Get used to turning the freewheel off after each use.



FREEWHEEL WARNINGS

- Never use this function on a slope or while driving. The magnetic brake will not work, which means that Scoozy can drive freely.
- Scoozy keeps the freewheel speed of the vehicle below 2 km/h. This only works with a connected and working battery.
- Turn off the freewheel after each use of the freewheel function to re-engage the brake.

3.6 OPERATING OTHER FUNCTIONS

LIGHTING

1. Press the button (2I) to switch on the lighting.
2. Press the button (2I) again to switch off the lighting. In S mode the lighting is always switched on.

INDICATOR LIGHTS

1. Press the left or right button (2D) to turn on the blinkers on one side of Scoozy.
2. After the wheels have been steered, the indicators switch off automatically.
3. Or press the button again to turn it off.

You can enable the 'automatic indicator' function. With this function, the turn signals come on automatically when you steer, when driving in S mode. This way you give direction, even if you are not able to do this yourself.

HAZARD LIGHTS

1. Press the (2L) key to turn on the hazard lights.
2. Press the button (2L) again to turn off the hazard lights.

FUNCTION KEY

The function key (2N) functions as a home button in menu navigation.

DAY COUNTER RESET

Go to trip in display with the Menu button (2O). Press the SET key (2M) for > 2 seconds. The numbers on the display flash and go to 00.

BATTERY STATUS

Press the Battery Status button (2K) to immediately see the remaining range in kilometres on the display. Press Menu to go back to speed.

3.7 PARKING AND STORAGE

- Always store Scoozy in a dry, clean place, preferably a garage.
- When storing in a semi-open area (e.g. carport), Scoozy recommends using a storage cover.

WINTER OR LONG-TERM STORAGE (> 3 MONTHS)

- Always charge the Scoozy battery to 100% before storing Scoozy for a longer period of time.
 - The computer in the battery always uses energy. Although this power consumption is very low, we recommend charging the battery every 6 months. Longer storage can cause the battery to discharge too much, which can lead to the battery having to be replaced.
 - To be sure, the battery can also be disconnected from the computer through the hatch (1Q). Scoozy will not use any energy in this way.
-



WARNINGS

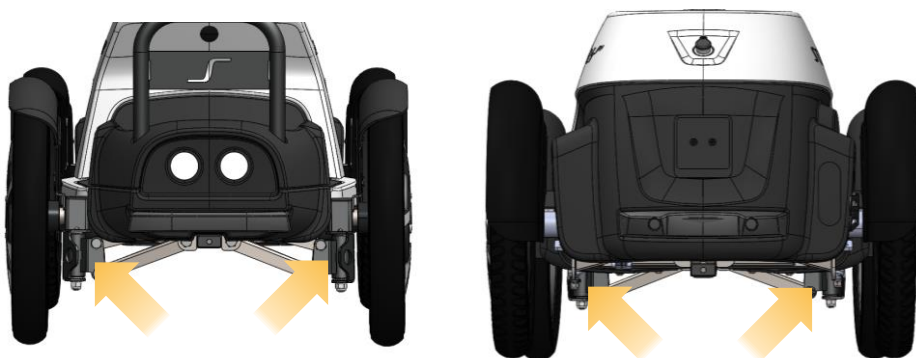
- Always secure Scoozy by placing a chain lock through one of the wheels when storing it.
- Always store batteries fully charged.
- Fully charged batteries can hold their charge for up to six months, but should always be charged before use.
- Avoid storing batteries at extremely high or extremely low temperatures. The ideal temperature is between +20° and +25° Celsius.

3.8 TRANSPORTATION OF SCOOZY

1. Drive Scoozy into the vehicle using the Freewheel (1F).
2. Turn Scoozy off (2C).
3. Make sure Scoozy is properly anchored to the docking points.

FIXATION POINTS

Use the Scoozy fixation eyes (one at the suspension of each wheel) to transport Scoozy safely.



SERIOUS INJURY WARNING

When transporting Scoozy in a motorized vehicle, transfer to a fixed seat of the motor vehicle. Scoozy must never be used as a seat support in a motorized vehicle, not even when Scoozy is secured with a taxi lock.



Scoozy is not intended to be used as a seat in a motor vehicle.

LIFTING

Scoozy can be lifted from a lifting eye in the center of the seat. The lifting eye is not supplied with Scoozy as standard. To attach the lifting eye, the seat cushion must be removed. The lifting eye can then be screwed into the appropriate opening in the center of the seat.



WARNINGS



- Never lift Scoozy by the plastic parts of the housing.
- Scoozy does not comply with the European standard PRM-TSI annex M, so using Scoozy in public transport is not guaranteed.
- Scoozy can be transported in a car, van or trailer.
- Scoozy cannot be made smaller for transportation.

4 BATTERY

READING THE BATTERY STATUS

On the "battery status" screen you can always see how many kilometres you can still drive with the current battery charge. At a low setting, the following warnings will occur:

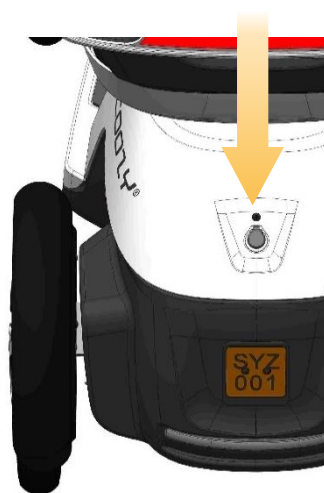
- 5-100 You can drive another 5-80 km.
- 7 km The batteries are almost empty, you can only drive in D.
- ~5 km The batteries are almost empty, you can only drive in D and you'll hear and see a reminder.
- >5 km You can now only steer with Scoozy, if necessary, use the freewheel (1F) to move Scoozy.

Charge Scoozy as soon as possible at a range below 5km! The advice is to charge the battery within a range of 10 km because of influence of driving conditions on the range.

CHARGING THE BATTERY

Fully charge the batteries at least once every 6 months.

1. Remove the rubber cap from the battery charging socket (F).
2. Insert the plug of the battery charger into the battery charging socket.
3. The display (A) indicates that Scoozy is in charging mode.
4. Plug the power cord into a wall socket and check if the charger turns on by means of the lights on the charger.
5. The range will increase visibly on the display.
6. When the range on the display has reached 50/100km and the
7. light on the charger indicates 100%, the battery is fully charged.
8. Remove the plug of the battery charger from the wall socket and remove the plug from the battery charging socket.
9. Do not forget to put the rubber cap on the battery charging socket after charging!



SLEEPMODE BATTERY

If Scoozy's battery is less than 50% full and Scoozy has not been used for 14 days, the battery enters a so-called sleep mode. On the display this is shown as 00 km range. You can activate the battery by connecting the battery charger, steering left and right, or by simply start driving. After awakening the battery, the range with the correct number of kilometres will immediately be shown on the display.

CHARGING TIME

- During charging, the display of Scoozy and the charger shows how full the battery is charged. You can stop charging at any time. The standard battery charges to 80% full in about 5 hours and will then need another 2 hours to reach 100%.
- Unplug the charger when the battery is full. For safety reasons, the charger will not recharge if left plugged in.
- The versions with a double battery pack will take twice as long to fully charge with the same battery charger.

RANGE

Scoozy's range is 50 or 100 km (one or two batteries) when used according to ISO 7176-4: 2008. The range can be reduced during a ride due to:

- The loaded weight (user + luggage);
- The average speed;
- The type of surface you are riding on;
- The degree of hills in the route;
- Climbing pavements.

Ultimately, you may leave with a range of 40 kilometres and after a ride of 20 kilometres, on the trip counter, you'll have another 10 kilometres of range in the battery. So, pay close attention to your odometer and your trip counter during a ride.

HEATING BATTERY

Scoozy has a resistor to heat the battery and to send braking energy to in cold conditions. The battery cannot be charged below 0 °C, so Scoozy will attempt to keep the battery at the right temperature when the outside air is colder than 0 °C. The following situations can occur:

The battery gets colder than 0 °C while driving:

- In this case Scoozy will limit the speed, you will see a snowflake on the screen and Scoozy will try to get the battery back up to temperature with the heater.
- If you left with a battery temperature above 0 °C, we do not expect it to drop. However, we cannot guarantee this at extreme temperatures.
- You can always keep driving in cold conditions. However, Scoozy's speed will be limited by the limited braking power of the resistor. By continuing to drive, the battery heats up the fastest.

The battery is below 0 °C when you turn on Scoozy:

- In this case, you will see the snowflake on the display. Scoozy turns on the heating when the battery is more than 20% charged. If not, Scoozy will not be able to charge or to drive. Then take Scoozy to a warm place.
- How long it takes to warm up the battery depends on the outside temperature and the initial temperature of the battery.
- Whenever possible, we recommend that you store Scoozy in a frost-free area.
- When the charger is plugged in and the battery is still colder than 0 °C, Scoozy will warn you to remove the charger. Charging below 0 °C can seriously damage your battery. The battery temperature can always be read in the info menu> batt. temp.



BATTERY WARNINGS

- Scoozy has the latest technology Lithium-Ion batteries. The nominal voltage of these batteries is 48V.
- Prevent the batteries from being completely discharged. Scoozy then stops and that has a negative effect on the lifespan of the battery. With a “deep undervoltage” of one of the battery cells, the battery can no longer be charged and will have to be replaced.
- Recharge fully discharged batteries as soon as possible.
- At low temperatures, the batteries have a lower capacity. This reduces the range
- The battery cannot be charged if the core temperature is below 0° Celsius.
- It is not possible to overcharge the supplied batteries. Thanks to voltage limitation, the charger switches off automatically when the batteries are full.
- Be careful with damaged batteries. Leave the (environmentally friendly) replacement of the batteries to your dealer.
- Always fully charge batteries before first use.

- Only use the Scoozy battery charger supplied. Other chargers can damage the battery.
- Batteries can be dangerous. Have batteries installed and serviced only by a qualified Scoozy technician. They have the necessary qualifications and tools to carry out installation and maintenance safely and correctly.
- We strongly advise against driving with Scoozy when the core temperature of the battery is below 0 °C. It is possible that when you drive down a steep slope for a long time, the battery is nevertheless charged. When this occurs frequently, it can cause damage to the battery. This information is logged in the battery and can be read during a possible repair.

5. MAINTENANCE

Take Scoozy to your dealer at least once a year for service and inspection. Preventive maintenance checks the proper functioning of all moving parts, the electronics and the condition of the batteries.

Repairs must only be carried out by authorized technicians, using only original parts supplied by Scoozy. An additional service manual is available for licensed technicians with information about faults, installation sequences and more information about the electrical system. Scoozy parts do not need to be periodically replaced, only at signs of wear under the assessment of an authorized Scoozy technician. For instructions on how to replace parts, see service manual.

Replacement for damaged parts and stickers can be ordered from your dealer or at www.en.scoozy.nl/contact.

MAINTENANCE BY USER

- Check Scoozy visually before every ride. Pay attention to the position of the wheels, the fixation of the joystick and the operation of the electrical system. When in doubt, always contact a recognized technician.
- Check the tire pressure before every ride.
- Check the freewheel before every ride (see 3.5).
- Fully charge the battery every month. Allow the charger to balance the battery by leaving it connected for more than 12 hours.
- Check the tread on your tires every six months. Have it replaced in case of severe wear or drying.
- Keep Scoozy clean. To do this, use a damp cloth or rinse with some water. If necessary, use a mild cleaning agent to remove the dirt.

MAINTENANCE BY A TECHNICIAN

During the inspection, a certified technician will check Scoozy for the following points, among other things:

- Visual inspection of bodywork and wheels;
- Check carbon brushes on rear motor;
- Check battery charger operation;
- Check operation and battery condition;
- Check moving parts;
- Check the driving characteristics;
- Check the alignment of the wheels;
- Check for software updates or recalls/advised early replacement;
- Return it clean and functioning properly;
- Prepare a report of the findings.

Mechanics have their own extensive list in the service manual that they follow during maintenance.



CLEANING WARNINGS

- Never use bleach or solvents to clean Scoozy.
 - Never use a pressure washer to clean Scoozy.
 - Never use thinner, benzene or any other organic solvent to clean Scoozy.
 - Clean the cover with a non-abrasive cleaner.
 - Clean the upholstery and cover regularly.
 - Scoozy cannot be disinfected.
-



MAINTENANCE WARNINGS

- Only perform the activities explained in this manual. Have other work done by a certified Scoozy technician.
- Do not modify any parts of Scoozy, both mechanical and electronic. Any changes to the mechanical or electrical system will void all warranty.

MECHANICAL FAULTS

The user is the first to notice an unexpected failure. The table below describes some possible defects and their solutions.

Fault	Cause	Solution
Doorknob is difficult to operate	Not used for a long time, oil leak, hose broken	Fully open and close the door 3x, call technician
Rubber mat is loose	Tape is weathered	Apply new double-sided tape, call technician
Scoozy pulls left / right	Steering rod bent, electrical alignment expired	Align steering system, call technician
Wheels vibrate	Wheel attachment is loose, steering gear is loose, wheel internally broken	Call technician
Front wheels have a lot of play when steering	Play on steering system	Call technician







ELECTRICAL FAULTS

Fault	Cause	Solution
Scoozy only drives in D mode	Motor too hot, battery low, battery high	Let the motor cool, charge battery, empty battery.
No Response, 00 and - on display.	No connection between the computer and display unit.	Restart, wait >10 seconds after shut down. Call technician
Wheels steer without moving the joystick	Steering actuator broken	Call technician

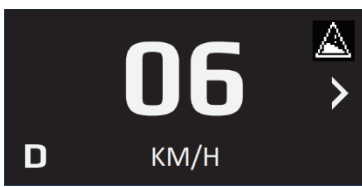


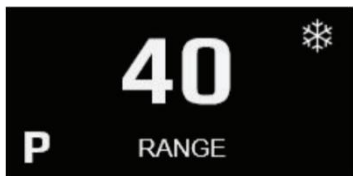
6. NOTIFICATIONS

Take these actions when the display shows a message:

NOTIFICATIONS WHILE IN USE

Notification	Screen	Cause
Armrest	 ARMREST	Close arm properly, Check sensor
Seatbelt	 SEATBELT	Belt not fastened, Sensor cable broken
Joystick	 JOYSTICK	Joystick input too extreme, Use joystick more slowly
Freewheel	 FREEWHEEL	Scoozy cannot drive because the "handbrake" is still released.
Heating	 HEATING...	Scoozy is heating up the battery for driving or charging.
Temp.	 LOW TEMP	Battery is below 0 °C and <20% full. Take Scoozy to a warm place.





NOTIFICATIONS WHILE DRIVING

Notification	Screen	Cause
Slope		Scoozy is on a slope of > 10 degrees, only driving in D is possible..
Battery		After charging you drove a long time downhill. The battery is now too full.
		The battery is very empty, only steering and manual override work.
Temp.		Scoozy is heating the battery. This is up to 0 °C with no driving restrictions, at temperatures below 0 °C Scoozy will limit the speed.

ERROR MESSAGES

1. Read and remember the notification.
2. RESET SCOozy by restarting it.
3. If the fault persists, contact a dealer / technician.
4. Pass on the report and the number of the error to the dealer.

Scoozy's software does not currently have the ability to notify the user of more specific malfunctions.

Notification	Screen	Cause
Hardware	 HARDW. ERR.	Electrical failure in hardware, reset Scoozy / contact your technician.
Software	 SOFTW. ERR.	Software malfunction, reset Scoozy / contact your technician.
Cable joystick	 CABLE FAULT	Joystick cable not properly connected or faulty. Please contact your technician.
Battery	 BMS FAIL	Battery computer error, reset Scoozy / contact your technician.

7 WARRANTY CONDITIONS

Scoozy's products are carefully formulated and carefully checked before they leave the factory. If it turns out that Scoozy or any part of it does not meet expectations, you can contact the party where you purchased the product. Scoozy respects consumer protection laws and regulations applicable in the country of purchase.

The warranty does not cover defects caused by: non-observance of operating and maintenance instructions, other than normal use, wear and tear, negligence, overload, accidents by third parties, used, non-original parts and defects that are caused outside the product. With this warranty any other warranty is void; determined by law, or communicated orally, except as guaranteed by Scoozy in writing.

Warranties only apply within the EU.

WARRANTY PROVISIONS

In the warranty and liability provisions, the following terms are defined as follows:

- **Product:** the electric scooter manufactured and supplied by Scoozy.
- **Customer:** the person who directly purchases a product from Scoozy.
- **Dealer:** the person who supplies a product that is involved with Scoozy, to third parties.
- **User:** the person who uses a product manufactured by Scoozy.

Regardless of what has been determined regarding the warranty conditions in the general terms and conditions that apply to the product, the following applies in any case with regard to the warranty:

1. Unless otherwise stated in the terms below, Scoozy warrants the suitability of the product for the purpose for which the product is intended - all of these points as described in this manual - and Scoozy warrants the quality of the material from which the product is made and the way in which the product was produced.
2. Repair or replacement of parts of the product required as a result of defects based on qualitatively defective materials or manufacturing defects will be carried out free of charge, as long as these defects occurred within 2 years from the date of delivery of the product to the Customer. The parts to be replaced must be sent postage paid to Scoozy. Disassembly or assembly of these parts takes place at the

expense of the Customer. Therefore, the following cases are not eligible for free repair or replacement as referred to in the previous sentence:

- a. Repair or replacement necessary in connection with defects that have arisen after more than 2 years from the date of delivery of the product to the Customer;
 - b. Repair or replacement that is necessary in connection with defects resulting from improper or careless use of the product or that are based on the fact that the product has been used for a purpose other than that for which it was intended, in whichever context that applies, if the customer is a Dealer, this Dealer will indemnify Scoozy against any claims from Users or other third parties for defects based on incorrect or careless use of the product;
 - c. Parts subject to wear and tear and the need for repair or replacement of the parts is the actual result of normal wear and tear.
3. Notwithstanding the provisions under 2, insofar as it concerns an electrical product, it applies that with regard to the battery that is part of the product, a warranty is only given in the event of faults or non-functioning of the battery is demonstrably the direct result of material or manufacturing defects. A malfunction or non-functioning of the battery as a result of normal wear and tear is not covered by the warranty as referred to in these warranty provisions. The warranty also excludes defects or non-functioning resulting from improper or inexperienced use of the product or the battery that is part of the product, including incorrect charging of the battery and the inability to perform timely and correct maintenance. In whatever context, if the Customer is a Dealer, this Dealer indemnifies Scoozy against any claims by Users or other third parties based on the above-mentioned improper or injudicious use of the product or battery that is part of the product.
4. The warranty conditions as stated in the above provisions will in any case lapse if:
 - a. the guidelines of Scoozy for the maintenance of the product have not been followed or insufficiently followed;
 - b. a necessary repair or replacement of parts is based on neglect, damage or misuse of the product or use of the product for a purpose other than that for which it was intended;

- c. parts of the product have been replaced by parts of a different origin than those used by Scoozy and/or parts of the product have been replaced without the permission of Scoozy.
- 5. The warranties, as stated in clauses 1 to 3, also lapse in the event of re-use by a new user within the warranty period and when such re-use requires modifications to the product and those modifications have not been carried out at the direction and/or under the instructions of Scoozy.
- 6. In order to retain the rights in accordance with the warranties outlined above, in the event of damage or other calamities, the Customer must contact Scoozy as soon as possible and provide Scoozy with as much information as possible. The option to invoke the aforementioned warranty conditions expires for the Customer in any case after 20 working days after the date of the incident or calamity that forms the basis for the warranty claim.
- 7. The replacement of a part or the repair or overhaul of the product within a warranty period does not extend the warranty period.
- 8. Scoozy does not provide any warranty for repair or overhaul of the product that is carried out other than on behalf of and/or under the instruction of Scoozy. If repairs and/or overhauls are carried out by or on behalf of a Customer, the Customer will indemnify Scoozy against any third party claims arising, in the broadest sense, from such repairs or overhauls.

LIABILITY TERMS

Regardless of what is determined with regard to liability in the general terms and conditions that apply to the product, the following applies in any case with regard to liability

Subject to the following provisions, Scoozy only accepts liability for damage by death or physical injury resulting from a defect in the product for which Scoozy is responsible and for damage to another object that is the private property of the user of the product, as long as the damage mentioned is the direct result of an error in the product.

Scoozy does not accept any other or further liability than what is outlined under 1. In particular, Scoozy does not accept any liability for consequential damage, in whatever form.

8 TECHNICAL SPECIFICATIONS

GENERAL SPECIFICATIONS

Max Speed.....	15 km/h (optional 18 km/h)
Range.....	50 / 100 km
Vehicle weight.....	100 / 110* / 115** kg
Max. User weight.....	150 kg
Max. Luggage weight.....	30 kg
Motors.....	Transaxle (+ 2x in-wheel)*
Max. power motors.....	1400W (+ 2x 250W)*
Magnetic brake.....	10 Nm + 1-21 transmission
Wheel size.....	16 inch x 2.5 inch (62/305)
Rated slope.....	10 °
Battery (type / voltage / energy)	Li-ion / 48V / 33.8-67.6** Ah
Charging time.....	8 km range per hour
Max. charging current.....	10A
Supplied charger.....	5A

PRODUCT CHARACTERISTICS

Suspension.....	Semi-independent, 90mm
Luggage placement.....	Racks + foot platform
Seat cushions.....	Removable
Control.....	Joystick Left or Right
Water resistance.....	Splash proof***

PRODUCT DIMENSIONS

Seat depth.....	440 mm
Seat width.....	450 mm
Seat height.....	410 / 430 / 450 mm
Max. obstacle height.....	100 mm
Distance foot platform to ground	200 mm
Max. wading depth.....	50 mm
Turning radius.....	1300 mm
Min. corridor width for turning....	2000 mm

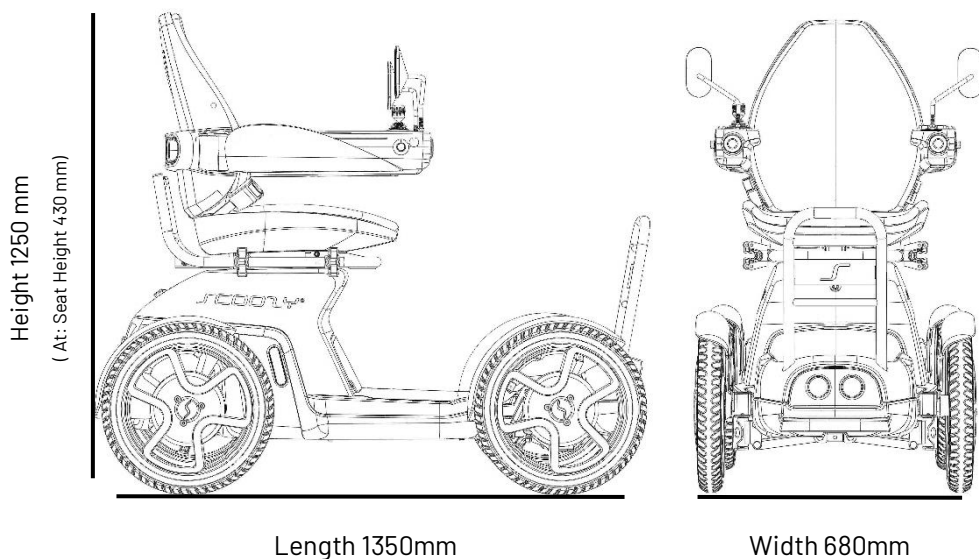
TIRE PRESSURE

User weight up to 80kg.....	2.5 Bar / 36 PSI
User weight up to 150kg.....	3.0 Bar / 44 PSI

** In case of a double battery.*

*** In case of a Scoozy C 4WD.*

**** This means that driving through rain is possible, but Scoozy cannot withstand driving through deep puddles. This can damage the Scoozy on-board computer!*



9 SPECIFICATIONS TO ISO 7176:15 annex A

	Min.	Max.	
Overall length (including footrest)	-	1350	mm
Overall width (excluding accessories)	-	680	mm
Length folded	n/a	n/a	
Width folded	n/a	n/a	
Height folded	n/a	n/a	
Total mass	100	115	kg
Mass of heaviest part	-	15	kg (seat)
Static stability down hill	-	15	degrees
Static stability up hill	-	15	degrees
Static stability sideways	-	15	degrees
Energy consumption	50	100	km
Dynamic stability uphill	-	10	degrees
Driving up an obstacle	-	100	mm
Maximum forward speed	-	15	km/u
Minimum braking distance at max speed	-	4.5	m

	Min.	Max.	
Seat angle	-	2	degrees
Effective seat depth	-	420	mm
Effective seat width	-	450	mm
Seat height on the front edge in relation to the footplate	420	450	mm
Backrest angle	-	15	degrees
Backrest height	-	550	mm
Footrest to seat distance	-	n/a	mm
Leg to seat angle	-	n/a	mm
Armrest seat height	-	220	mm
Front of armrest to backrest	-	500	mm
Hand hoop diameter	-	n/a	mm
Horizontal location of the axis	-	203	mm
Turning radius to centre of vehicle	-	1300	mm
Mass of test dummy used ISO 7176-22	-	150	kg

10 MAINTENANCE HISTORIE

Inspection upon delivery	1st annual inspection / 2000 km
Dealer stamp / date / signature	Dealer stamp / date / signature
2nd annual inspection / 4000 km	3rd annual inspection / 6000 km
Dealer stamp / date / signature	Dealer stamp / date / signature
4th annual inspection / 8000 km	5th annual inspection / 10.000 km
Dealer stamp / date / signature	Dealer stamp / date / signature
6th annual inspection / 12.000 km	7th annual inspection / 14.000 km
Dealer stamp / date / signature	Dealer stamp / date / signature
Remarks:	

11 GENERAL

REPORTING INCIDENTS

Report an incident to Scoozy or one of its dealers. Go to www.en.scoozy.nl for the contact details of Scoozy or your dealer. In order to improve product quality and to ensure that our product can be used safely throughout its life, you must submit incident reports. The MDR (Medical Device Regulation) 2017/745 and Annex 9 states the following:

the manufacturer must "encourage users or persons specifically responsible for reporting incidents with medical devices that meet the criteria in this Directive to report incidents to the manufacturer and/or to the competent authority, in accordance with applicable national law and regulations".

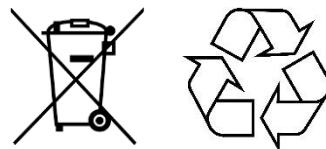
We need your help to meet the requirements and ensure that our products can continue to be used safely. We hope you will never need the information on this page, but should an incident occur, please report it to us.

DISPOSAL OF PRODUCT AND PACKAGING

If your Scoozy is redundant or needs to be replaced, it can usually be taken back by your dealer after consultation. If this is not possible, ask your municipality about the possibilities for reuse or environmentally friendly processing of the used materials. Various plastics and metals have been used for the production of Scoozy.

In addition, Scoozy contains electronic components that belong to electronic waste. The batteries belong to the chemical waste.

From an environmental point of view, we recommend that the packaging and Scoozy be disposed separately as much as possible, so that the used materials can be efficiently recycled



This manual has been compiled with the greatest possible care and is based on the information known to Scoozy at the time of publication. Scoozy accepts no responsibility for any errors in the text or the consequences thereof.

The information in this manual applies to the standard version of the product. Scoozy accepts no responsibility for any damage caused by changes or modifications to the product after the time of first sale. Scoozy can also not be held liable for damage caused by work by third parties.

The information in this manual may not be reproduced and/or published in any way without the prior written consent of Scoozy.

The trade name and trademarks used by Scoozy may not be considered free under trade name law. This text is not legally binding. Subject to modifications.

DECLARATION OF CONFORMITY

declares under the sole responsibility that below specified product is in conformity with:

Regulation (EU) 2017/745 on medical devices (MDR)

Product identification

Product group:	Mobility scooter
Brand:	Scoozy
Model:	Scoozy C
Serial number:	101-600
Basic UDI:	8720648771SC00ZYC8G
Product class:	Class I (to Annex VIII Chapter III, rule 1 and 1 rule 13)
Standard:	EN12184:2014

Manufacturer

Name:	Scoozy B.V.
Address:	Groothandelsweg 1 2645 EH Delfgauw
Country:	The Netherlands
Website:	www.scoozy.nl
Phone:	+31(0)15-800 022 2
SRN:	NL-MF-000002350

Signature of Representative

Representative:	Job van de Kieft
Function:	CEO
Place:	Delft
Date:	02-03-2021



YOUR DEALER

Serial number :

Delivery date : / /

